

**2026 Re-Certification Tip Sheet**

**YOU MUST BE CERTIFIED and have RECEIVED a READY TO SELL (RTS) Notification for 2026 to write business**

**AETNA / SILVERSCRIPT – OPEN NOW**

***Must complete RE-certification by December 31, 2025\****

OLD Silver script (Pre-Aetna buy): ***Must complete Re-certification by December 7, 2025\****

Link: <http://aetnamedicareproducercertification.com>

For questions or technical problems: 866-714-9301 or email: [brokersupport@aetna.com](mailto:brokersupport@aetna.com)

* **AHIP**  is required.  If taken through Aetna, the cost is discounted to $125.00.
* **MAPD & PDP CERTIFICATION -**
  + Complete certification through the Aetna Training Portal through Aetna’s Producer World site
  + Log in and select **Individual Medicare**
  + Select **Get Certified** - “***Welcome to the Individual Medicare certification site.”***
    - Already Registered – Login – (this is different than Producer World login)
    - NEW – You will need to Register and Login
    - Select 2025 Aetna Individual MC Certification on the bottom of the page
* **AETNA ONLY CERTIFICATION -** 
  + Aetna’s alternative to AHIP certification. This does not have a cost and does not require AHIP.
    - **This is designed for ONLY Aetna/Silverscript products**.
    - Take this option IF ONLY going to sell Aetna/Silverscript products, no other carriers.
    - Work through all the modules until completed.
* You will have 3 attempts to pass with a score of 90%.
* You must complete Local product training for every market you plan to sell.
* Check your Ready to Sell (RTS) status in Producer World.
  + Select Individual Medicare , Requirements to Sell, then #3 and verify status.

**ANTHEM** – ***Refer to ELEVANCE HEALTH***

**BLUE CROSS BLUE SHIELD OF ARKANSAS – Available Mid-August**

***Must complete RE-certification by October 30, 2025\****

Link: <https://arkbluecross.pinpointglobal.com/apps/medicare/default.aspx>

For questions or issues: 800-844-9065 or email: agentmarketingsupport@arkblucross.com

* **AHIP** -   AHIP is required.  If taken through AR BCBS, the cost is discounted to $125.00.
* **CERTIFICATION** – You will need to Login – Username is your NPN #
  + You will be able to certify for **BOTH Senior and ACA** (if contracted)
  + You are allowed 3 attempts to pass with a score of 80%.

**CIGNA – OPENS 7/21**

***Must complete RE-certification by December 31, 2025\****

Link: [cignamedicareproducers.com](https://linkprotect.cudasvc.com/url?a=https%3a%2f%2fcignamedicareproducers.com&c=E,1,7OEPAunPFV5TmWkL34SLhOvP35lBHTFgLlsO9FS8KoqGgo_dvislJ-pgl6GqyUCBviAFeeevFu5zc2NNHbQIMpv7AKWtSWRTLeC3Vy_oH2XONtHaBptUew,,&typo=1&ancr_add=1)

For questions or issues: 866-442-7516 or email: [carl@cignahealthcare.com](mailto:carl@cignahealthcare.com)

* Register (or sign in) using your personal NPN
* **AHIP** is required.  If you take AHIP through the Cigna website, the cost is discounted to $125.00
* **CERTIFICATION –**
  + You are allowed 3 attempts to pass with a score of 85%.
  + You need to complete ALL 5 modules in the Top Section.

NOTE:

* Cigna PDP will be available for 2025
* Cigna MAPD – is exiting the market the end of 2024.
* ***If you have current clients on an MAPD plan, you need to prepare to move them.***

**DEVOTED – OPEN NOW**

Link: <https://agent.devoted.com/>

For questions or issues: 877-764-9446

* **AHIP** is required.
* Once logged into Portal, Click on “**Start RTS Certification Now**” at top of Home Page
* **CERTIFICATION –**
  + You are allowed 3 attempts to pass with a score of 85%.

**ELEVANCE HEALTH - (formerly ANTHEM) – OPEN NOW**

***Must complete RE-certification by December 31, 2025\****

Link: https://getcertified.elevancehealth.com/[http://www.getcertified.elevancehealth.com/](http://www.getcertified.ElevanceHealth.com/)

For questions or problems: 855-277-6067 or email: [medicaresalestraining@anthem.com](mailto:medicaresalestraining@anthem.com)

* **AHIP** is required.  If taken through Elevance, the cost is discounted to $125.00
* **CERTIFICATION** –
  + Portal Login - Access Code is **External-SelfReg**
  + If NEW, need to Register – if **RETURNING**, review your current Profile and accept.
  + Select **2025Training under *My Certifications.***
* Transfer your AHIP or take the AHIP training**.**
* Next, proceed to your course modules, complete all, including Assessment Quiz’s
* Elevance Health will email confirmation of Ready to Sell (RTS) status.
* You are allowed 3 attempts to pass with a score of 90%.

**ESSENCE – OPEN NOW**

***Must complete RE-certification by December 31, 2025\****

Link: <https://producer.essencehealth.com>

For questions or problems: 877-259-8657

* **AHIP** is required.  If taken through Essence, the cost is discounted to $125.00
* **CERTIFICATION** –
  + Login to Portal through link
  + Select 2025 training. Complete all modules
* You are allowed 3 attempts to pass with a score of 85%.

**HUMANA – OPEN NOW**

***Must complete RE-certification by NOVEMBER 30, 2025\****

Link: [www.humana.com](http://www.humana.com)

For questions or issues: 800-309-3163 or email: [agentsupport@humana.com](mailto:agentsupport@humana.com)

* **AHIP** is required.  If taken through Humana, the cost is discounted to $125.00
* **CERTIFICATION**
  + Login to **AGENT** then VANTAGE then **GET CERTIFIED**
  + Select “*Required Training to Complete 2025 Strategic*….”
  + **Enroll** in Humana’s 2025 MAPD & PDP Recertification for **PARTNER FIELD AGENTS**
  + Return to outline after each module, selecting **Intro to the AHIP/NABIP Medicare Training**.
  + Do the **AHIP/NABIP Pre-Training Attestation** Module
  + **2025 AHIP Medicare Training Module**
    - Select and follow steps to transferring AHIP into Humana or complete AHIP here.
  + Complete **AHIP Post-Completion Attestation** Module
* You will get 6 attempts to pass with a **score of 90%.** There is no Humana specific product testing.

**United Healthcare/AARP – OPEN NOW**

***Must complete RE-certification by December 31, 2025\****

Link: [www.uhcjarvis.com](https://linkprotect.cudasvc.com/url?a=https%3a%2f%2fwww.uhcjarvis.com&c=E,1,fdWHoJI4XGehCWV5PD9XeL-tBDXGdMj8Mg9eypvH86ilQX7ZYBT6ORwenvDZql0c6cTrWjGyZjYaW1BspFmw1B4B55QkBnTa-pwDKIvsQG5r5fqcnFZKvDQ,&typo=1&ancr_add=1)

For questions or problems: 888-381-8581 or email: phd@uhc.com

* **AHIP/Medicare Basic training:**
  + Choose AHIP training **OR** the UHC proprietary annual Medicare training.
  + If AHIP is taken through UHC, the cost is discounted to $125.00.
* **CERTIFICATION**
  + Login into Jarvis. Choose **“Knowledge Center”** then “**Learning Lab”** from the Home Page.
  + NOTE: take only one Learning Path**.** Either Medicare Basics **OR** transfer your AHIP.
  + Complete and pass **“Next Level”** course after Medicare Basics to sell DSNP & CSNP products.
  + **UHC ONLY CERTIFICATION**
    - If you are **ONLY** going to sell UHC basic products (PDP/MA/Medicare Supplement), the option to take UHC’s alternative to AHIP certification has no cost.

**WELLCARE (CENTENE) – OPENS 7/22**

***Must complete RE-certification by SEPTEMBER 30, 2025\****

Link: [centene.cmpsystem.com](https://linkprotect.cudasvc.com/url?a=https%3a%2f%2fcentene.cmpsystem.com&c=E,1,iXGOqkUq4RKHOdRHiyvyXUG-j5kBt0Ywk71Gg3Aq22DQWTLrzZPokCr04dG8HRYjpxPyeMjZF-9agii3_aBNbbHGNNNyTRX3R9F_n9aZAQpInFQQOdQ8_HU,&typo=1&ancr_add=1)

For questions or technical problems: 866-822-1339

* **AHIP** is required.  If taken through Wellcare, cost is discounted to $125.00
* **CERTIFICATION**
  + Login, review, and accept your Profile information.
  + You are now at the Centene Learning Center
    - **Transferring AHIP to Wellcare** – 2nd paragraph, 2025 Wellcare ACT Journey…
    - **Taking AHIP through Wellcare** – 1st paragraph, take AHIP and training modules.
  + Must pass with a score of 85%, otherwise wait 24 hours to take again.

**\*NOTE:**

* **CURRENT AGENTS:** If you currently have business on the books with the carrier and wish to keep that business on the books for the upcoming year, YOU MUST Re-certify by the Re-certification date listed under each carrier.
* **NEW AGENTS:** You must certify BEFORE you can write.