

CLEAR SPRING - ****Pulling from Market 2024****

- I suggest planning to REWRITE any client you have on the books during AEP.
- They have put a moratorium on any new agents and no PDP product will be available to write for 2024.
- Word on the street is they are on the brink of getting sanctioned since they now have a 1.5 star rating.
- They have stated policies will remain on the books and the agent will receive commissions for them as long as you were properly certified for 2023 plan year.
- We have asked them to draft up an official communication and send out to agents. As of today, they have not done this.

ELEVANCE HEALTH - (formerly ANTHEM)

Must complete RE-certification by December 31, 2023

Link: <https://getcertified.elevancehealth.com/http://www.getcertified.elevancehealth.com/>

For questions or problems: 855-277-6067 or email: medicaresalestraining@anthem.com

- **AHIP** is required. If taken through Elevance, the cost is discounted to \$125.00
- **CERTIFICATION** –
 - Portal Login - Access Code is **External-SelfReg**
 - If **NEW**, need to Register – if **RETURNING**, review your current Profile and accept.
 - Select **2024 Training under My Certifications**.
 - Transfer your AHIP or take the AHIP training.
 - Next, proceed to your course modules, complete all, including Assessment Quiz's
- Elevance Health will email confirmation of Ready to Sell (RTS) status.
- You are allowed 3 attempts to pass with a score of 90%.

ESSENCE

Must complete RE-certification by December 31, 2023

Link: <https://producer.essencehealth.com>

For questions or problems: 877-259-8657

- **AHIP** is required. If taken through Essence, the cost is discounted to \$125.00
- **CERTIFICATION** –
 - Login to Portal through link
 - Select 2024 training. Complete all modules
- You are allowed 3 attempts to pass with a score of 85%.